

Elkhart Lake Public Library – Mobile Hotspot Policy

Mobile WiFi Hotspots are portable routers that allow users to connect their wi-fi enabled devices to the internet, regardless of location or existing internet access. In order to promote access to online resources, the Elkhart Lake Public Library circulates Mobile WiFi Hotspots.

Check Out

To borrow a hotspot, a patron must be 18 years of age and older and have a valid Monarch Library System card in good standing. Only one hotspot will be checked out per patron and per household.

Hotspots have a loan period of 7 days without a grace period. The hotspots must be checked out and returned to the Elkhart Lake Public Library at the circulation desk. Hotspots owned by Elkhart Lake Public Library cannot be returned to another Monarch Library System library or placed in a dropbox. Hotspots are available on a first-come, first-served basis and are not holdable or renewable.

After a patron returns a hotspot, they must wait two calendar weeks before checking out another hotspot.

Library-owned hotspots may only be used in the continental United States.

Fees and Damage Charges

A \$10 fee may be assessed for each day the hotspot is late, up to the maximum replacement cost of the hotspot. If the hotspot (or any of its accompanying accessories) are returned damaged, replacement and processing fees may be charged. All replacement costs are set at the time of acquisition.

If not returned on time, the hotspot will be deactivated. The user is responsible for any reactivation fee charged to the library.

Damage, charges, and/or repeated nonadherence to hotspot due dates may result in temporary suspension of library and/or hotspot checkout privileges. The user is responsible for all charges.

The following behaviors may result in the suspension of hotspot privileges, library card privileges, and/or criminal prosecution:

- Viewing, displaying, or disseminating materials that are judged in accordance with current legal definitions as being obscene.
- Use of the internet in a way that violates federal, state, or municipal laws.

Responsibility Statement

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The library is not responsible for information accessed using this device or for personal information shared over the internet. Users will not hold the Elkhart Lake Public Library or its agents responsible for data loss, breach of confidential information, or interception of any confidential information that may be the result of malicious activity by another wireless user, website, or software. Mobile hotspot users are encouraged to follow safe internet practices.